



Monthly Direct Debit payments will appear on your statements as  
Compass Underwriting Ltd

Compass Underwriting Ltd, 30 Dukes Place, London, EC3A 7LP

Compass Underwriting will not charge you for collecting monthly  
direct debits.

If you do not wish to pay by online by Direct Debit then please phone  
us on 0330 123 10 30

#### **THE DIRECT DEBIT GUARANTEE**

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit, Compass Underwriting Ltd will notify you five working days in advance of your account being debited or as otherwise agreed. If you request Compass Underwriting Ltd to collect a payment, confirmation of the amount and date will be given to you at the time of the request
- If an error is made in the payment of your Direct Debit by Compass Underwriting Ltd or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
- If you receive a refund you are not entitled to, you must pay it back when Compass Underwriting Ltd asks you to

You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify Compass Underwriting Ltd.